## **MAKE THE RIGHT CALL**

9-1-1 3-1-1

Police, Fire , Medical Emergencies	Crimes In Progress
Shots Fired	Active Threats
Noise Disturbances	Drag Racing
Marine Incidents	Parking Violations
Criminal Sexual Assaults	Large Scale Power Outages
Immediate Threat to Life or Bodily Harm	Person Calling For Help
Suspicious Autos, People, or Activity	Person Wanted
Burglaries	Criminal Trespassing
Mental Health Disturbances	Kidnapping
Domestic Batteries/ Disturbances	Violation of Orders of Protection

To obtain a police report where there are no injuries, the offender is not nearby or no longer on the scene, callers may be transferred to CPD's Alternate Response Section from 3-1-1.

Fraud	Theft of Service
Confidence Games	Bogus Checks/Documents
Residential Garage Burglary	Auto/Theft including attempt
Threatening Phone Calls	Animal Bite Incidents
Pick Pocket Victim	Purse Snatch Without Force

Abandoned Vehicle Complaint	Building Violations
Building – Illegal Conversion	Clean & Green Program
Cab Feedback	Consumer Fraud Complaint
Check for Leak (Water)	Fly Dumping
Clean Vacant Lot	Garbage Pick-Up
Consumer Retail Complaint	Open Hydrant
Find Towed or Relocated Vehicle	Operating Without a Business License
Garbage Cart – Black or Blue Recycling	No Building Permits & Construction Violations
Graffiti Removal	Pet Wellness
Ice/Snow Removal from the Street	Potholes in the Street
No Heat	Restaurant Complaint
Porch Inspection Request	Sanitation Code Violation
Rodent Baiting / Rat Complaints	Senior Well-Being Check
Sidewalk Inspection	Sewer Cleaning Inspection
Stray Animal	Shelter Request
Street Light Pole Damaged or Pole Door Missing	Street/Traffic/Alley Lights Out
Tax Assistance Sites	Tree Debris
Tree Emergencies	Tree Removal or Planting
Warming/Cooling Centers Information	Weed Removal Request
Water in the Basement	Water on the Street
Wire Basket Request	Yard Waste Removal