RNRA HOA President Forum – Participant FAQ

Thanks for using our online community forums, which are designed to place the collective knowledge and experience of the group at the disposal of each individual member.

Question	Answer
Who can participate in this forum?	HOA Board members at RNRA member properties.
What is the objective of the forum?	To facilitate convenient, secure communication between individuals and organizations sharing common interests.
How can I access the forum?	Desktop, laptop or mobile devices with internet connectivity.
How do prospective participants register?	• Visit RNRAChicago.org/forum and click the "Register" button. • Complete and submit the registration form. • Set password upon receipt of initial email confirmation. • Close browser tab.
What information is required?	Name, property name, board title, email address, username and password.
Does RNRA review and approve registrations?	Yes, within 48 hours of submission, new registrants should receive notification of approval via email. They may then login to the forum and view or post content.
What if I lose my login credentials?	The platform has on-demand reset functionality.
Is there a cost to participate?	No, it's free to all participants.
Is personal participant contact information shared externally or with other forum participants?	RNRA never shares personal information without authorization.
Does RNRA review and approve each post?	No, approved members' posts are published in real time.
Is any use or content prohibited?	Yes, improper use and content are described in the Forum Rules that must be accepted at registration.
Can RNRA remove content or disable users?	Yes, in its sole discretion.
Can I receive email notification of new posts?	Yes, by selecting the "subscribe" checkbox on topics or replies. You will receive subscription confirmations via email.
Can the public view my posts?	No, only forum members and administrators.
Can I share forum content on social media?	No, because access is limited to authorized members.
Can I customize my forum profile?	Yes, with avatar, description, website, occupation, signature, social networks, location and time zone (all optional).
Can I format my posts?	Yes, the platform includes standard HTML editing tools for text formatting, block quotes, hyperlinks, attachments, emojis, etc.
Can participants suggest changes to the platform?	Definitely, all input is appreciated
Are forum usage statistics available in real time?	Yes, the platform displays the number of forums, topics, posts and members (total and logged in currently).
Is there a limit to the number of forum participants?	No, all eligible participants are welcome.
How do users get help?	Via email at forums@rnrachicago.org